



Information according to Articles 13, 14 and 21 of the
General Data Protection Regulation (GDPR)

Dear users of the Internet and social media,

We are writing to inform you, under Articles 13, 14 and 21 of the GDPR, about the way we process your personal data and your entitlements and rights under the data protection rules.

1. Who is responsible for data processing and whom can you contact about it?

The controller is:

Eni Deutschland GmbH
Theresienhöhe 30
80339 München
Tel. +49 89 5907-0
de.datenschutz@eni.com

or:

Eni Schmiertechnik GmbH
Paradiesstraße 14
97080 Würzburg
Tel. +49 931 90098-0
de.datenschutz@eni.com

Our Data Protection Officer can be reached at:

Eni Deutschland GmbH
Theresienhöhe 30
80339 München
Tel. +49 89 5907-0
dpo@eni.com

2. What sources and data do we use?

We process personal data that we receive from you in the context of your use of the Internet or social media, or that you have transmitted to us through the contact form.

We also process personal data that we have obtained by authorised means from other companies or third parties (see Data protection declaration).

The relevant personal data are the IP address and data relating to your use of the electronic media we offer (e.g. the time of logins to our websites, apps or newsletter, any of our web pages you have clicked on and entries made) and other similar data.

3. For what purpose do we process your data (purpose of the processing) and on what legal basis?

We process personal data in accordance with the provisions of the European General Data Protection Regulation (GDPR) and the Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG):

a) Based on the balancing of legitimate interests (Art. 6. Sec. 1 (f) GDPR)

Where necessary, we process your data, beyond the actual fulfilment of the contract, in order to protect legitimate interests of third parties or ourselves. For example:

- for testing and optimising procedures followed to analyse requirements and contact customers directly;
- for advertising or market and opinion research, unless you have refused to allow use of your data for these purposes;
- pursuing legal claims and presenting a defence in legal disputes;
- ensuring IT security and securing IT operations;
- measures of business governance and for the further development of services and products.

b) Where you have given consent (Art. 6. Sec. 1 (a) GDPR)

Where you have given us your consent to process personal data for certain purposes (e.g., transferring data to third parties, evaluating data for marketing purposes), processing is lawful on the basis of your consent. Once given, consent can be withdrawn at any time.

Please be aware that the withdrawal of consent applies only to the future; processing that has taken place before consent was withdrawn is not affected.

- c) Where necessary for compliance with a legal obligation (Art. 6. Sec. 1 (c) GDPR) or in the public interest (Art. 6. Sec. 1 (e) GDPR)

We are also bound by a number of legal obligations, namely statutory requirements. Where data relating to any of these is processed, it is done solely on the basis of these requirements.

4. Who receives your data?

Within the company, the offices receiving your data are the ones that need them in order to fulfil our contractual and statutory obligations. Processors engaged by us (Art. 28 GDPR) may receive data for these purposes. These are companies providing IT services, telecommunications, consultation and consulting, as well as sales and marketing.

As regards the dissemination of data to recipients outside the company, it should be noted that we only transmit your data if this is permitted or requested under statutory provisions, if you have consented to this or if we are authorised to provide such information. Subject to these conditions, recipients of personal data may be, for example, public authorities and institutions (e.g. the public prosecutor's office, the police, supervisory authorities) where there is a statutory or official obligation.

Other data recipients may be those for whom you have given us your consent for data transfers.

5. How long are your data stored?

Where this is legally permissible, we process and store your personal data for as long as necessary to fulfil the relevant purposes.

6. Are data transmitted to a third country or an international organisation?

Data are only transmitted to third countries (outside the European Economic Area, EEA) where this is necessary, required by law in order to perform our electronic or social media role (see Data protection declaration) or where you have given us your consent. We will give you specific details where the law so requires.

7. What are your data protection rights?

Every person affected has the right of access to the personal data processed under Art. 15 GDPR, the right to rectification under Art. 16 GDPR, the right to erasure under Art. 17 GDPR, the right to restriction of processing under Art. 18 GDPR and the right to data portability under Art. 20 GDPR. The right of access and the right to erasure are subject to the restrictions set out in Artt. 34 and 35 of the BDSG. There is also a right to lodge a complaint to a supervisory authority for data protection (Art. 77 GDPR in conjunction with Art. 19 BDSG).

8. Is there an obligation for you to provide data?

In the context of Internet or social media use, the only personal data you have to provide are those needed for such use or those, which we are legally required to collect. Without these data, efficient use may be limited or impossible.

9. How much automated individual decision-making is there?

In accordance with Art. 22 GDPR, there is no fully automated decision-making. If we employ these procedures in individual cases, we will inform you separately, where this is required by law.

10. How far are my data used for profiling (scoring)?

We do not process your data for the purpose of evaluating particular personal aspects (profiling).

Information about your right to object under Art. 21 GDPR

1. The right to object in individual cases

You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on Article 6. Sec. 1 (e) GDPR (data processing in the public interest) and Article 6. Sec. 1 (f) GDPR (data processing in the pursuit of legitimate interests).

If you raise an objection, we will no longer process your personal data unless we demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defence of legal claims.

2. The right to object to data processing for direct marketing purposes

In certain cases we process your personal data for the purpose of direct marketing. You have the right to object at any time to the processing of personal data about yourself for such marketing purposes.

If you object to processing for direct marketing purposes, we will no longer process your personal data for these purposes.

The objection can be made informally and should be addressed to the following controller (depending on the nature of your objection):

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Theresienhöhe 30
80339 München
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